

## **Terms & Conditions**

These General Terms and Conditions govern the reservation made through the website of Seaport Apartments Ltd. The Seaport Apartments is entitled to modify these Terms and Conditions at any time without prior notice. It is recommended that you read these Terms and Conditions before you use the website.

### **General conditions:**

1. By using and making a reservation from our website, you acknowledge that you have read the following terms and conditions and that you understand and agree with them.
2. By making a reservation through the website you declare that you are 18 years of age or older and that you accept responsibility for all payments that were made on your behalf or by a credit card and confirm that your information is true and correct.
3. You shall be asked for a compensation in case of loss or damage in your room and in the common areas.

### **Making a Reservation.**

1. At our Diana's Seaport Apartments, a guaranteed reservation assures you of a room even if you check in late (after 6:00 pm). If a room is not available, we will arrange your accommodation in another room at our expense. All reservations made through the website must be guaranteed by a major credit card. Certain arrival dates and rates may require a deposit. Please check for full deposit requirements at time of booking.
4. Through our website you can make two types of reservation: Standard reservation with Free Cancellation 48 hours before arrival and Non-refundable reservation without possibility of refunding money.
5. Standard reservation with free cancellations can be changed or canceled in accordance with cancellation conditions depending on the chosen date.
6. For reservations without a possibility of a refund you cannot make. These reservations in comparison with standard bookings are always price advantaged and the discounted price is subject to immediate prepayment by client's credit card at the time of reservation.
7. If you expect to arrive early in the day and would like immediate access to your room, we recommend booking the room for the prior night to guarantee

immediate access. Similarly, for late departures, reserving an additional night will guarantee access to your guest room until you depart.

8. For making online reservations through the website of Diana's Seaport Apartments it is necessary to fill in the booking form with all required information relating to accommodation (selecting the desired hotel, date of stay, number of people, number of rooms and possibly a discount code).

9. You can choose a discounted price of a non-refundable reservation with immediate prepayment via your credit card or choose a standard reservation - payment at the hotel reception or credit card details are given only for the purpose of accommodation guarantee.

10. After your reservation you'll receive a confirmation email with your booking confirmation and invoice. If you do not receive a confirmation email or if you have any questions, please contact us by email [info@sdp.co.il](mailto:info@sdp.co.il).

#### Payment Conditions.

1. On the Diana Seaport Apartments website you will always be shown rates per room / night and the total cost of the stay. In the booking form when making the reservation, the price is quoted in currency depending on your preference.

2. The calculation of value will be done according to exchange rates are based on the bank daily rates.

3. Method of payment depends on selection of the type of reservation and payment terms.

4. For standard reservations with free cancellation until 48 hours before arrival, the amount of the stay will be requested on arrival.

5. For non-refundable reservations you will be asked for prepayment by credit card. You will be charged of the total amount of the stay upon reservation

#### **Changes and Cancellations of reservations.**

1. Any changes to the reservation (changes of names, dates of reservation, room type, etc.), need to be done by writing by sending an e-mail with the requested changes to [info@sdp.co.il](mailto:info@sdp.co.il).

2. All the changes will be confirmed back to you, if it can be done. If the changes cannot be done, you will be informed accordingly.

3. Cancellations for a standard reservation with free cancellation must be received no later than 48 hours before the expected day of arrival. If cancellation of a guaranteed reservation is not received before the required date, Diana Seaport Apartments will charge for one night's accommodation.

4. Non-refundable reservations with prepayment at the time of booking, in the case of changes or cancellation, you will be charged with a penalty of the full amount of the reservation.